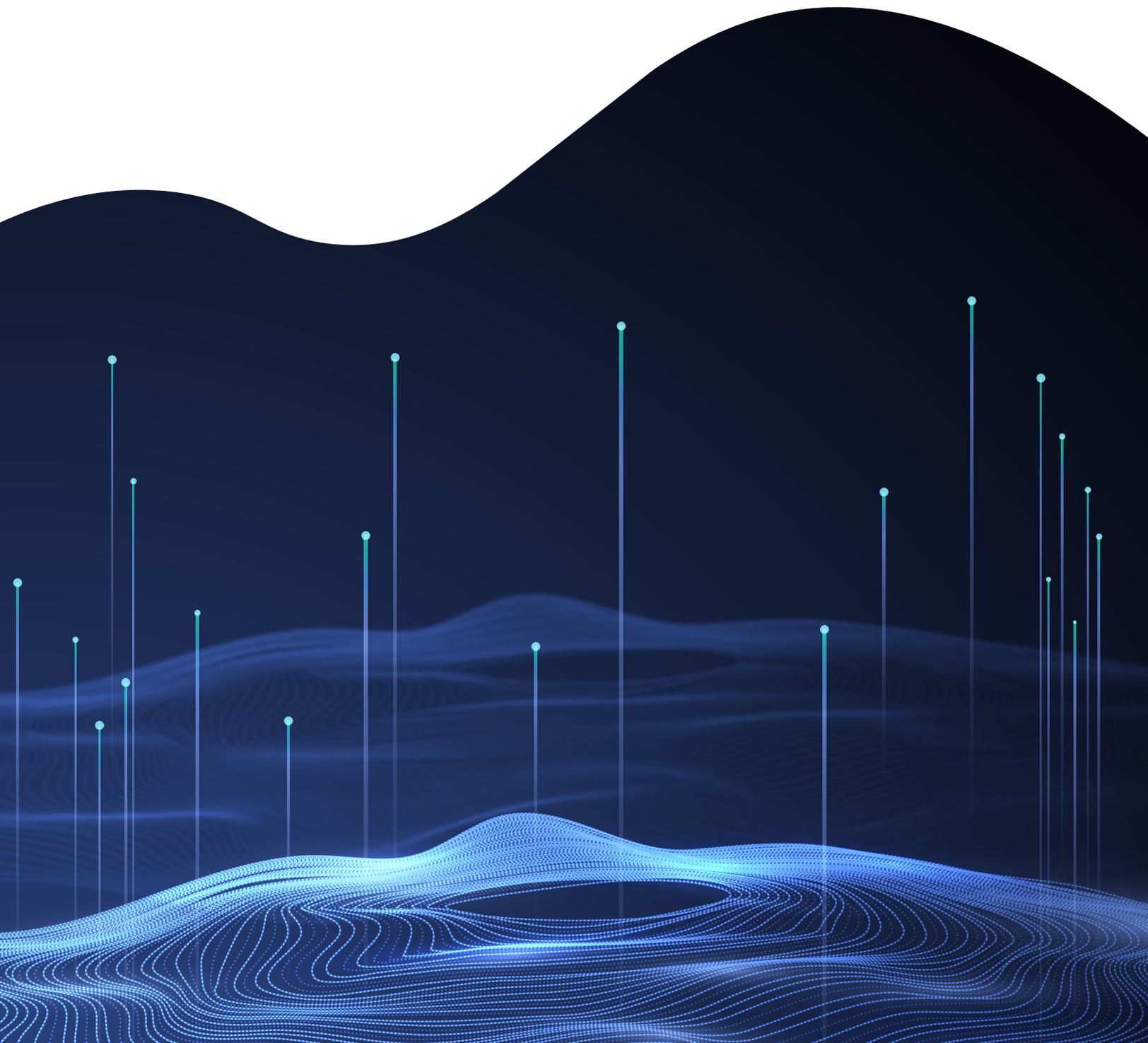


epiq

by Caliber

Enterprise Platform for Integrated Quality



An Integrated Approach to Quality

Quality Management demands focus on several processes and events that take place throughout the lifecycle of a product. When quality professionals have scattered data and platforms to deal with, this becomes quite a challenging pursuit. Silos of data lead to inefficient management of quality assurance and management processes.

An integrated QMS brings data silos from various departments onto one single system, making way for end-to-end seamless quality management. It eliminates dependency on inter-departmental information exchange and builds a robust foundation for quality metrics.



Robust Integrated Quality Management eliminates dependencies and builds a solid foundation for a consistent, efficient, and seamless quality culture

epiq by Caliber

EPIQ – Enterprise Platform for Integrated Quality is designed to accelerate productivity and quality. It offers you the power of 3 applications - Assure IQ for Quality Assurance, Docs IQ for Document Management, and Learn IQ for Learning Management.

Seamless control over quality!

- Single integrated system to manage, streamline, and optimize quality management processes
- Eliminates data silos with a flexible, scalable, and configurable system
- Can be deployed on cloud or on-premises

A scalable and configurable centralized platform, that integrates quality events, automates workflows, and provides trends and analytics while boosting quality and efficiency.

Quality Assurance Management System

- Configurable system with 30+ processes
- Closed-loop quality management of inter- departmental processes
- Seamless application integration for better compliance



Learning Management System

- Ensures a well-trained and qualified team
- Flexible assessment and evaluation methods
- Cuts down training scheduling time

Document Management System

- Complete control over document lifecycle
- No data corruption with the digitalization of documents
- Configurable system with simple functionality for a seamless review process

epiq



assure-iq

learn-iq



What **epiq** offers

- ✓ Single Sign-On Access
- ✓ Integrated Reporting Engine
- ✓ Single administrator window for all modules
- ✓ Multi-browser accessibility
- ✓ Multi-device and language compatibility

Seamless Integration Between Modules

Integration Use Cases

Quality Processes + Document Management

- A change control raised in assure-iq needs a document modification or creation. docs-iq manages the document lifecycle and then the change request can be closed in assure-iq.
- assure-iq can also be similarly integrated with a third-party document management system.

Document Management + Learning Management

- Training requirement is identified after a new document creation or existing document modification.
- Training requirement identified as a result of re-issuance of a document after the review period is reached.

Quality Processes + Learning Management

- Change control can be closed after receiving a training closure report from learn-iq.
- Change control raised in assure-iq for SOPs that needs can be pushed to learn-iq, for training needs.

Feature Highlights

assure-iq Quality Assurance Management



Deviation Management

All planned and unplanned deviations can be managed centrally



Root Cause Analysis

Analyze deviations, understand the cause, and take appropriate steps



CAPA

Take corrective and preventive action, assign authorities with training, and document change request



Change Control

Manage changes in a controlled and coordinated manner



Pharmacovigilance

Prevent adverse effects and ensure quality and efficiency



OOS & OOT

Monitor & manage out-of-specification & out-of-trend results



Market Complaints

Manage the lifecycle of market complaints to provide the best to your consumers



Audit Management

Manage internal and external audits seamlessly



30+ Processes

assure-iq offers configurable processes to match every quality need

docs-iq Document Management



Document Workflow

Take control of document lifecycle and choose from a wide range of configurable document templates



Efficient Review Process

Perform cross-functional team or silent review and quick review using sticky notes



Email Alerts

Receive email alerts and notifications as per the defined escalation matrix to complete review and approval processes on time

learn-iq Learning Management



Learning Lifecycle Management

Role-based GMP learning management, SOP training, re-training, on-the-job training assessment, SCORM training material compliance



Grading and Certification

Conduct flexible online and offline assessments and track the results for certification



Reports and Analytics

Improve training strategy and make amendments using training reports and analytics

Be a Quality All-rounder with



Integrated QMS Platform

Seamless integration between quality processes, document management, competency and training on a single platform assures easy access to cross-departmental data.

Scale As You Grow

Option to choose one module and upgrade to a full-fledged QMS as per need. Plant rollouts, module additions, and user additions are easier with EPIQ.

Implementation Strategy

EPIQ can be implemented as a pre-validated system which cuts down implementation time. The system can be deployed on cloud or on premises.

Data-driven Organization

Build a strong foundation for quality metrics, CPV, product quality review, and business intelligence.

Integrated Reporting Engine

Use trends and analytics to fine-tune quality, document, and personnel management processes.

Choose Your Language

Multi-language compatibility allows ease of use for anyone.

Data Integrity and Compliance

An Integrated Quality Management facility reduces data integrity risks and ensures compliance with ALCOA+, GAMP 5, 21 CFR part 11, Annexure 11, and other regulations.

Focus on Pharma

EPIQ is made for pharma and other regulated industries. Data analytics, trends, and audit trails help companies meet regulatory guidelines and compliance standards.



About Shimadzu & Caliber InfoSolutions:

Shimadzu and Caliber InfoSolutions are leading providers of Analytical Instruments and Quality Management solutions respectively for pharmaceutical and other industry-specific operations. The focus on solutions for pharmaceutical and biotech industries and core competency lies in building solutions for pharmaceutical and laboratory activities and solutions for international quality standards in compliance with regulatory norms like GLP, FDA and GAMP. Majority of the implementation sites were repeatedly audited by all regulatory authorities like FDA, MHRA, WHO and others.

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