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SHIMADZU has been a key partner in our organization's growth and operations. SHIMADZU's products have been meeting the expectations needed and the standards set by our laboratory. **THE SENSITIVITY, ACCURACY, AND REPRODUCIBILITY OF THEIR INSTRUMENTS ARE ON PAR WITH, AND AT TIMES EVEN BETTER THAN OTHER PLAYERS IN THE MARKET.**

In addition, they are also robust and reliable resulting in minimal downtime in our analyses. SHIMADZU is able give us cost-effective solutions which meet the requirements of our lab and our clients. SHIMADZU's support has also been top-notch.

Their various teams are able to deliver outstanding performance and have been our partners in our endeavors. The applications group has been valuable in their end-user education and have also been assisting us in developing new testing methods for various industries. PIPAC and SHIMADZU have also had several tie-ups, oftentimes with some of the resource-speakers coming from SHIMADZU. These have been aimed at educating both technical and non-technical individuals.

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**DR. MODESTO T. CHUA**  
INSTITUTE DIRECTOR

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